Dimension	Action Step	Timeframe
Knowledge	Create an operations handbook for first line supervisors and patrol teams that will include samples	Assign to small group
Communication	of the most visited crime incident reports that UMBPD experiences, as well as an ACRS template, a	in August with
Process Improvement	use of force template, a departmental accident template, and a standards of conduct policy. This	completion by Dec 31
	handbook will aim to restore and refresh officer's knowledge and ensure consistency and seamless	2024.
	communication. It will allow for increased legitimacy, trust, integrity and engagement with	
	community members.	